



# ***CODE OF ETHICS***

We, the members of the Massachusetts Systems Contractors Association, have adopted the following Code of Ethics with the intention of guiding member companies and their employees, individually and collectively, in maintaining the highest level of ethical conduct.

Our Code of Ethics offers the framework necessary for our association to uphold its responsibility to act with the highest degree of integrity and professionalism vital to our industry.

This Code of Ethics is binding on all member firms and their staffs.

1. We will work together to maintain and improve the quality of services we provide the public and private sectors.
2. We will make every effort to maximize the reliability of our products and services.
3. We will train our employees to clearly understand our company and association policies and procedures in order to maintain the highest degree of professionalism, always keeping in mind the trust that our customers put in us.
4. We will conduct fair business practices with customers, competitors, and employees of competitors, at all times.
5. We will present our qualifications, make reference to our products and services, and advertise the same, in a truthful, accurate, and complete manner.
6. All claims with respect to the quality of our products or services shall be based upon proven experience or generally accepted testing procedures.
7. We will represent our products and services based on their positive merits and will refrain from disparaging competitors or other products.
8. We will make every effort to:
  - a. Promote friendly business relations and instill confidence among our members.
  - b. Disseminate information and structure programs and meetings with the goal of keeping members informed of new developments and technology.
  - c. Provide forums in which our members may fairly and lawfully exchange ideas and experiences to further improve the quality of services provided.
  - d. Maintain open lines of communication with law enforcement officials and other persons of authority to assure the highest degree of service and reliability.
9. We will apply uniform and equitable standards of employment opportunity in accordance with federal, state, and local laws.
10. We will install systems and perform services in accordance with the most professional standards available to us and always in accordance with local, state, and federal laws and regulations.
11. We will always respect the reputation and practices of other firms in the security industry, but we will not hesitate to expose unethical conduct to the proper authority.