



50 Main St., Lunenburg, MA 01462 | (978) 582-7455 | Info@ProtectiveServicesAlarm.com

Job Information:

- **Title:** Fire Alarm / CCTV Technician/Security
- **Type:** Full Time
- 90 Day Probationary Period

Apply:

- Resume to: INFO@ProtectiveServicesAlarm.com
 - For more information, contact ALEX.DUVAL@ProtectiveServicesAlarm.com

Our Company:

Servicing our community since 1979, Protective Services, Inc. provides all levels of Protection; specializing in Bank & Vault Security, as well as Commercial and Residential Security, Fire Protection, Access Control, and Surveillance Systems. Our longstanding reputation of excellence along with our fully dynamic range of services makes Protective Services, Inc. a superior choice for protecting what matters most.

Job Description:

Alarm technicians are responsible for installing, repairing, replacing, and maintaining Fire Alarms/CCTV/Access Control systems and accessories. Must be able to inspect and diagnose the cause of any issues or failures within the alarm system, as well as coordinate the repair or replacement of those systems with the Installation Manager. Must be proficient at servicing all of the Fire Alarms/CCTV/Access Control and Security systems that are in our customer database and able to effectively communicate with technical staff and customers. All services must meet the highest quality standards set forth by Protective Service, Inc. while assuring a professional and safe working environment.

Job Responsibilities:

- Install, maintain, or repair security systems, alarm devices, and related equipment.
- Examine systems to locate problems such as loose connections or broken insulation.
- Security systems professional highly proficient in installing integrated systems.
- Provide written and oral reports, and maintain accurate records and files to perform routine inspections for the customer base.
- Analyze blueprints and drawings of systems.
- Must be familiar with - and follow - all relevant safety requirements.
- Assist Installation Manager in the ongoing training of new and existing technicians.
- Must be able to speak knowledgeably to customers and employees. Demonstrating proper business ethics to a high degree of customer service while confidently maintaining relationships with customers and employees.
- Regular attendance must be maintained.
- Must be able to drive a company vehicle, adhere to policy, and maintain a vehicle.





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Responsibilities Continued:

- Research and obtain information on position-specific training opportunities.
- Other duties as assigned by company management and/or Lead Technician.

License/Certification Requirements:

- Must hold active Massachusetts **Systems Technician “D” License** issued by The Board of State Examiners of Electricians Licensing.
- Must hold active Massachusetts **Drivers License** w/ clean driving record.
- Must be able to hold a Massachusetts **Certificate of Clearance**.

Equipment Knowledge:

- Must be skilled and demonstrate safe use of the following:
 - Ladder
 - Hand tools:
 - Screwdriver, drill, meters, soldering iron, pipe bender, etc.
 - Telephone
 - Computer

Industry Knowledge:

- Fire Alarm Systems
- CCTV/Video Systems
- Access Control Systems
- Burglar Alarm Systems
- Cellular and IP Technologies
- Intercom Systems
- Home Automation Systems
- New Industry Technologies
- Networking

Qualifications/Skills:

- Minimum 3-5 years experience with commercial Fire Alarms / CCTV / Access Control/ Security systems.

Certifications Preferred:

- Manufacturing Certifications / GE/Interlogix, Silent Knight, Axis Communications, Napco, HID, Fire-Lite.

